

## The Battle of the Bots - Best Bets for Freelancers



**Dr. Nadine  
Robinson**



**Becky  
Zimmer**



**George  
Butters**

# Chatbots and Transcription Tools

## Introduction

This handout accompanies the CFG Experts Panel on Artificial Intelligence on Zoom on May 28, 2024. The recording will be available in the CFG Video Archives.

## ChatBots

Chatbots arrived with the launch of ChatGPT 3.5 in November, 2022, and since then, there's been a flood of them, with multi-modal capabilities - text, data, images, video, sound - in some of the latest releases.

### ChatGPT

Description: Developed by OpenAI, ChatGPT is known for its contextual understanding and adaptability. It excels in content creation, language translation, and coding assistance.

Access: [ChatGPT](#)

Pricing: Free with a premium option available

Availability in Canada: Yes

## Google Gemini

Description: Previously known as Bard, Google Gemini offers advanced AI capabilities and real-time data access. It integrates seamlessly with Google services.

Access: [Google Gemini](#)

Pricing: Free for now, with potential premium options in the future

Availability in Canada: Yes

## Claude

Description: Created by Anthropic, Claude excels in large input handling and document analysis. It provides deep context-aware responses and coding assistance.

Access: [Claude](#)

Pricing: Free

Availability in Canada: No

## Bing Chat - AKA CoPilot

Description: Powered by Microsoft, Bing Chat offers real-time web search capabilities and creative assistance like writing poems and stories. It's integrated with Bing's search engine.

Access: [Bing Chat](#)

Pricing: Free

Availability in Canada: Yes

## ChatInsight AI

Description: This chatbot is ideal for customer support, marketing, and sales assistance, offering multilingual and 24/7 services.

Access: [ChatInsight AI](#)

Pricing: Free

Availability in Canada: Yes

## **Perplexity AI**

Description: Perplexity AI stands out for its sourcing capabilities and real-time data access, using GPT-3.5, GPT-4, and Claude language models.

Access: [Perplexity AI](#)

Pricing: Free, with a Pro version starting at \$20/month

Availability in Canada: Yes

## **YouChat**

Description: Developed by You.com, YouChat provides real-time data access and a unique interface with news and image searches alongside AI chat responses.

Access: [YouChat](#)

Pricing: Free

Availability in Canada: Yes

## **Poe by Quora**

Description: Poe allows users to interact with various large language models, including GPT-4 and Claude, and to create and share custom chatbots.

Access: [Poe](#)

Pricing: Free with a premium subscription available

Availability in Canada: Yes

## **Jasper Chat**

Description: Jasper Chat integrates with the Jasper system to streamline content creation, including articles, blog posts, and video scripts.

Access: [Jasper Chat](#)

Pricing: Free

Availability in Canada: Yes

## **KoalaChat**

Description: Powered by GPT-3.5 Turbo, KoalaChat is useful for generating structured documents and SEO-optimized articles.

Access: [KoalaChat](#)

Pricing: Free with limitations

Availability in Canada: Yes

## **Conclusion:**

These chatbots offer a variety of capabilities from content creation and customer support to real-time data access and coding assistance. Each platform provides unique features tailored to different user needs and is accessible in Canada.

## Transcription Software and Services

Transcription software and services are tools and platforms designed to convert spoken language into written text. These solutions are widely used in various industries, including legal, medical, educational, and media sectors, to facilitate documentation, accessibility, and data analysis.

### Categories of Transcription Solutions

**Automatic Transcription Software:** Utilizes advanced speech recognition technology to convert audio into text without human intervention. Suitable for quick and cost-effective transcription needs.

**Human Transcription Services:** Employs professional transcribers to manually transcribe audio recordings, ensuring higher accuracy and quality, especially for complex or noisy recordings.

**Hybrid Solutions:** Combine automatic transcription software with human editors to balance speed and accuracy.

### Key Features to Consider

**Accuracy:** Measures the precision of the transcribed text.

**Turnaround Time:** The time required to complete the transcription.

**Language Support:** Availability of multiple languages and dialects.

**Customization:** Ability to handle specific terminologies and accents.

**Integration:** Compatibility with other software and platforms.

## Popular Transcription Software

### Audacity

Description: Audacity is a free, open-source digital audio editor and recording application. It supports various audio formats and offers features for recording, editing, and mixing audio.

Pricing: Free

Pricing Page: <https://www.audacityteam.org/download/>

### Audext

Description: Audext supports multiple languages and offers in-app editing tools for various audio and video file formats.

Pricing: Varies based on usage

Pricing Page: <https://audext.com/pricing/>

### DaVinci Resolve

Description: DaVinci Resolve is a professional video editing software known for its color correction and audio post-production capabilities.

Pricing: Free and paid versions available

Pricing Page: <https://www.blackmagicdesign.com/products/davinciresolve/>

### Fireflies.ai

Description: Fireflies.ai is an AI assistant that transcribes, searches, and analyzes voice conversations. It integrates with various conferencing platforms and supports collaboration.

Pricing: Varies based on plan

Pricing Page: <https://fireflies.ai/pricing>

### Google Gemini

Description: Google Gemini is an AI-driven platform offering a range of AI services, including transcription, translation, and more.

Pricing: Varies based on service

Pricing Page: <https://ai.google/pricing/>

## Google Workspace

Description: Google Workspace provides cloud-based productivity tools like Gmail, Docs, Drive, and Meet for businesses and individuals.

Pricing: Varies based on plan

Pricing Page: <https://workspace.google.com/pricing.html>

## Otter.ai

Description: Otter.ai is known for its real-time transcription capabilities, supporting in-person and virtual events. It integrates seamlessly with Google and Microsoft calendars, and platforms like Zoom and Google Meet.

Pricing: Free version, Pro at \$16.99/month per user, Business at \$40/month per user

Pricing Page: <https://otter.ai/pricing>

## Trint

Description: Trint supports transcription and translation in over 30 languages. It integrates well with video conferencing platforms like Zoom and Google Meet.

Pricing: Starts at \$60/month

Pricing Page: <https://trint.com/pricing>

## Zoom

Description: Zoom is a widely used video conferencing service offering various plans for meetings, webinars, and more.

Pricing: Varies based on plan

Pricing Page: <https://zoom.us/pricing>

## Popular Transcription Services

### GMR Transcription

Description: GMR Transcription offers a variety of transcription services, including video transcription and Spanish translations.

Pricing: Varies based on requirements

Pricing Page: <https://www.gmrtranscription.com/pricing.aspx>

## GoTranscript

Description: GoTranscript provides human transcription services at \$0.77 per minute. It is known for its wide range of transcription services and fast turnaround times.

Pricing: \$0.77 per minute

Pricing Page: <https://gotranscript.com/pricing>

## Rev

Description: Rev offers high accuracy transcription services for both audio and video files. They provide human transcription at \$1.50 per minute and automated transcription at \$0.25 per minute.

Pricing: \$1.50 per minute for human transcription, \$0.25 per minute for automated transcription

Pricing Page: <https://www.rev.com/pricing>

## Scribie

Description: Scribie offers both automated (\$0.10 per minute) and manual (\$0.80 per minute) transcription options.

Pricing: \$0.10 per minute for automated, \$0.80 per minute for manual

Pricing Page: <https://scribie.com/pricing>

## Sonix

Description: Sonix offers automated transcription services in over 35 languages with features like time codes and speaker identification.

Pricing: \$10/hour

Pricing Page: <https://sonix.ai/pricing>

## Temi

Description: Temi provides automated transcription services at \$0.25 per minute, with a quick turnaround time of 5-10 minutes and 90-95% accuracy for clear audio.

Pricing: \$0.25 per minute

Pricing Page: <https://www.temi.com/pricing>



## TranscribeMe

Description: TranscribeMe combines AI and human transcription services for high accuracy. Machine transcription costs \$0.07 per minute, and human-edited transcription costs \$0.79 per minute.

Pricing: \$0.07 per minute for machine transcription, \$0.79 per minute for human-edited transcription

Pricing Page: <https://www.transcribeme.com/pricing/>

## Conclusion

Transcription software and services offer a range of solutions to meet diverse transcription needs. Choosing the right tool depends on the specific requirements for accuracy, speed, language support, and integration capabilities.